



Mississippi Real Estate Commission

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Mississippi Real Estate Commission - Privacy Policy

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1. ABOUT US

“We”, “us” or “our” means the Mississippi Real Estate Commission, with its principal office located at 4780 I-55 N Ste 300 Jackson MS 39211-5583 Jackson MS US 39211-5583.

2. ABOUT THIS PRIVACY POLICY

Your privacy is important to us, so we’ve developed this Privacy Policy, which explains how we collect, use, and disclose your personal information. We collect personal information when you use our website(s), (and, if applicable) mobile apps, and other online and offline products, services and experiences (collectively, the “Services”). Please take a moment to read through this Policy in its entirety.

If you have any questions, concerns or complaints regarding this Privacy Policy or how we use your personal information please contact us via e-mail at info@mrec.state.ms.us.

3. WHAT PERSONAL INFORMATION WE COLLECT AND HOW WE COLLECT IT?

We collect personal information that you provide directly to us:

Contact information. As a real estate licensee or applicant, you are required to provide your name, email address, mailing address, phone number, and any other information needed to contact you about the Services.

Payment information. To order products or services through the Services, you will need to provide us with payment information (like your bank account or credit card information). Please note that your financial information is collected and stored by a third party payment processing company. Use and storage of that information is governed by the third party payment processor's applicable privacy policy.

Survey information. You may provide us with other personal information when you fill in a form, respond to our surveys or questionnaires, provide us with feedback, participate in promotions, or use other features of the Services.

Communications information. We may also collect other information during our communications with you, including information that you send to us when interacting with our customer service agents, or when you call us or send emails or text messages. This may include information about how you contacted us, and other information that you choose to share.

4. HOW WE USE YOUR PERSONAL INFORMATION?

We use the personal information we collect for the following reasons:

- To administer your real estate license, or process an application for same.
- To send you our newsletter, or other information as warranted by your licensure or application.
- To reply to your questions, inquiries, or customer service requests or to send you notices, updates, alerts, or support and administrative messages.
- To monitor and analyze trends, usage and activities in connection with our Services and to improve the Services.
- To detect, investigate and prevent fraudulent transactions and other illegal activities on the Services and to protect the rights and property of MREC, our licensees, and the public.
- If you are a contractor, to carry out our obligations arising from any contracts entered into between you and us, including for billing and collection.

We may also use your personal information to fulfill our obligations as set out by the applicable law, or to carry out any other purpose as described to you at the time your personal information was collected.

5. WHAT IS OUR LEGAL BASIS FOR PROCESSING?

As the licensing authority for Mississippi real estate licenses, we are authorized by law to collect and process related information, as well as to respond to public inquires associated with the real estate license law, MREC Regulations and related topics.

We will normally collect personal information from you only where we have your implied or actual consent to do so, where we need your information to perform a contract with you, or where the processing is in our legitimate interests and not overridden by your fundamental rights. In some cases, we may also have a legal obligation to collect personal information from you or may otherwise need the personal information to protect your vital interests or those of another person.

If you have questions about or need further information concerning the legal basis on which we collect and use your personal information, please contact us using the details provided in the “Contact Us” section below.

6. HOW WE SHARE YOUR PERSONAL INFORMATION?

We may share your personal information in the following ways:

- With vendors (such as test providers), and other service providers who use your personal information on our behalf and yours when you receive services related to your license or license application.
- Information you submit or provide to MREC is, in general, public record, and disclosable to the public via Mississippi’s Freedom of Information Act.

We may be legally required to disclose or share your personal information without your consent in some circumstances, for example to comply with a court order or law enforcement. In such circumstances, we will only disclose your personal information if we have a good-faith belief that such sharing is required under applicable legal obligations.

7. YOUR RECIEPT CHOICES

When you provide a cell/mobile phone number to us, you agree to receive our text communications due to our being the government entity administering your license. If you do not provide a cell/mobile number, you will not receive texts from us.

We will communicate with you if you have asked us to send you information, bought goods or services from us, or otherwise as necessary when required by law and in the ordinary course of administering your license or application. If you opt out of receiving marketing messages, we may still send you non-promotional emails.

We will never voluntarily share or sell your information with any third party for marketing purposes, except that we are required by law to respond to requests from the public (through Freedom of Information Act requests) to provide such data (which is public record), which may be used by them to market to you.

You may use the unsubscribe feature in our newsletter, but because it is informational only, we may send other news to you periodically in the future. You can also ask us to stop sending you messages at any time by contacting us at: info@mrec.state.ms.us.

8. RETENTION OF YOUR DATA AND DELETION

Your personal information will not be kept longer than is necessary under law.

When we decide how long we will keep your information we consider the amount, nature, and sensitivity of the personal information, the potential risk of harm from unauthorized use or disclosure, why we need it, and any relevant legal requirements (such as legal retention and destruction periods).

Details of retention periods for different aspects of your personal data are available from us on request by contacting us using the contact details provided under the “Contact Us” heading below.

9. INTERNATIONAL TRANSFERS

We will ensure that any transfer of personal information to countries outside of the United States will take place pursuant to the appropriate safeguards.

10. YOUR DATA PROTECTION RIGHTS

Depending on the circumstances, you may have some of the following rights under applicable data protection laws. To exercise any of them, please contact us using the details provided in the “Contact Us” section below

- You may **access, correct, or request deletion** of your personal information
- You may **object to processing** of your personal information, ask us to restrict processing of your personal information or **request portability** of your personal information, (i.e. your data to be transferred in a readable and standardized format).
- If we have collected and processed your personal information with your consent, then you can **withdraw your consent** at any time. **However, in the case of us being a government agency responsible for managing your license or application, there may be overriding requirements of law. We will freely discuss with you, so contact us if you have concerns.**

We respond to all requests we receive from individuals wishing to exercise their data protection rights in accordance with applicable data protection laws.

You have the right to complain to the Mississippi Office of the Attorney General about our collection and use of your personal data. For more information, please contact the Office of the Attorney General.

11. CHANGES TO THIS PRIVACY POLICY

From time to time, we have the right to modify this Privacy Policy. We’re likely to update this Privacy Policy in the future and when we make changes. When we update this Privacy Policy, we will take appropriate measures to inform you, consistent with the significance of the changes we make. Please come back and check this page from time to time for the latest information on our privacy practices.

12. CONTACT US

The data controller of your personal information is Mississippi Real Estate Commission, with its administrative office located at 4780 I-55 N Ste 300, Jackson MS 39211.

If you have questions or concerns about the information in this Privacy Policy, our handling of your personal information, or your choices and rights regarding such use, please do not hesitate to contact us at:

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